

WHO global action plan on promoting the health of refugees and migrants 2019–2030



WHO global action plan on promoting the health of refugees and migrants 2019–2030

WHO global action plan on promoting the health of refugees and migrants, 2019–2030

ISBN 978-92-4-009392-8 (electronic version) ISBN 978-92-4-009393-5 (print version)

© World Health Organization 2024

Some rights reserved. This work is available under the Creative Commons Attribution-NonCommercial-ShareAlike 3.0 IGO licence (CC BY-NC-SA 3.0 IGO; https://creativecommons.org/licenses/by-nc-sa/3.0/igo).

Under the terms of this licence, you may copy, redistribute and adapt the work for non-commercial purposes, provided the work is appropriately cited, as indicated below. In any use of this work, there should be no suggestion that WHO endorses any specific organization, products or services. The use of the WHO logo is not permitted. If you adapt the work, then you must license your work under the same or equivalent Creative Commons licence. If you create a translation of this work, you should add the following disclaimer along with the suggested citation: "This translation was not created by the World Health Organization (WHO). WHO is not responsible for the content or accuracy of this translation. The original English edition shall be the binding and authentic edition".

Any mediation relating to disputes arising under the licence shall be conducted in accordance with the mediation rules of the World Intellectual Property Organization (http://www.wipo.int/amc/en/mediation/rules/).

Suggested citation. WHO global action plan on promoting the health of refugees and migrants, 2019–2030. Geneva: World Health Organization; 2024. Licence: CC BY-NC-SA 3.0 IGO.

Cataloguing-in-Publication (CIP) data. CIP data are available at https://iris.who.int/.

Sales, rights and licensing. To purchase WHO publications, see https://www.who.int/publications/book-orders. To submit requests for commercial use and queries on rights and licensing, see https://www.who.int/copyright.

Third-party materials. If you wish to reuse material from this work that is attributed to a third party, such as tables, figures or images, it is your responsibility to determine whether permission is needed for that reuse and to obtain permission from the copyright holder. The risk of claims resulting from infringement of any third-party-owned component in the work rests solely with the user.

General disclaimers. The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of WHO concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted and dashed lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by WHO in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by WHO to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall WHO be liable for damages arising from its use.

Contents

Preface	iv
WHO global action plan on promoting the health of refugees and migrants, 2019–2030	1
Brief overview of the global situation	3
Health consequences and challenges	3
Roles and responsibilities of international organizations and non state actors	5
Scope	6
Guiding principles	7
Priorities of the global action plan	8
Priority 1. Promote the health of refugees and migrants through a mix of short-term and long-term public health interventions	9
Priority 2. Promote continuity and quality of essential health care, while developing, reinforcing and implementing occupational health and safety measures	10
Priority 3. Advocate the mainstreaming of refugee and migrant health into global, regional and country agendas and the promotion of: refugee-sensitive and migrant sensitive health policies and legal and social protection; the health and well-being of refugee and migrant women, children and adolescents; gender equality and empowerment of refugee and migrant women and girls; and partnerships and intersectoral, intercountry and interagency coordination and collaboration	
mechanisms	11
Priority 4. Enhance capacity to tackle the social determinants of health and to accelerate progress towards achieving the Sustainable Development Goals, including universal health coverage	12
Priority 5. Strengthen health monitoring and health information systems	13
Priority 6. Support measures to improve evidence-based health communication and to counter	
misperceptions about migrant and refugee health	15
Annex 1. WHA72(14) Promoting the health of refugees and migrants, Seventy-second World Health Assembly 2019	16
Annex 2. WHA76.14 Extension of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 to 2030, Seventy-sixth World Health Assembly 2023	17
References	19

Preface

In 2017 the Seventieth World Health Assembly considered the report on promoting the health of refugees and migrants (A70/24) and the decision of the Executive Board (EB140(9)) and asked the Director-General to develop a global strategy for promoting the health of refugees and migrants. A draft of the WHO Global action plan on promoting the health of refugees and migrants, 2019–2023 was presented to the Seventy-second World Health Assembly in May 2019. There was very broad support for the strategy at the Health Assembly, and decision WHA72(14) noted the global action plan and requested the Director-General to report back on progress in its implementation. In May 2023 the Seventy-sixth World Health Assembly decided to extend the time frame of the global action plan from 2023 to 2030. To consolidate the text of the global action plan, this document presents the three World Health Assembly documents together to assist in wider dissemination:

A72/25 Rev.1. Promoting the health of refugees and migrants. Draft global action plan, 2019–2023;

WHA72/2019/REC/1, decision WHA72(14) of the Seventy-second World Health Assembly regarding the draft plan; and

WHA 76.14. Extension of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 to 2030.

The references are gathered together at the end of the document and footnotes have been updated to ensure that the reader can still access all the relevant documents.

WHO global action plan on promoting the health of refugees and migrants, 2019–2030

1. The Executive Board at its 144th session, in January 2019, considered and noted an earlier version of this report (1), which has been extensively revised in light of the discussion at the Board.

2. At its 140th session in January 2017 the Executive Board in decision EB140(9) on promoting the health of refugees and migrants requested the Director-General, inter alia, to prepare, in full consultation and cooperation with Member States and, where applicable, regional economic integration organizations, and in cooperation with the International Organization for Migration and the United Nations High Commissioner for Refugees and other relevant stakeholders, a draft framework of priorities and guiding principles to promote the health of refugees and migrants. The framework should be a resource for Member States in meeting the health needs of refugees and migrants and contributing to the achievement of the vision of the 2030 Agenda for Sustainable Development.

3. In May 2017 the Health Assembly in resolution WHA70.15 on promoting the health of refugees and migrants (2) noted with appreciation the framework of priorities and guiding principles and urged Member States, in accordance with their national contexts, priorities and legal frameworks, inter alia, to strengthen international cooperation on the health of refugees and migrants in line with paragraphs 11 and 68 and other relevant paragraphs of the New York Declaration for Refugees and Migrants (3). In addition, the Health Assembly requested the Director-General, inter alia, to identify best practices, experiences and lessons learned on the health of refugees and migrants in each Region in order to contribute to the development of a draft global action plan on the health of refugees and migrants for consideration by the Seventy-second World Health Assembly. A version of the draft plan was considered by the Executive Board at its 144th session,¹ and a revised text is submitted in this document.

4. Pursuant to resolution WHA70.15, the Secretariat from August 2017 to January 2018 invited online contributions on evidence-based information, best practices, experiences and lessons learned in meeting the health needs of refugees and migrants. In response, 199 inputs covering practices in 90 Member States from all WHO Regions were received from Member States and partners, including the International Labour Organization, the International Organization for Migration and the Office of the United Nations High Commissioner for Refugees. Reports on regional situation analyses and practices in meeting the health needs of refugees and migrants were subsequently published.²

5. Several WHO regional offices have gained extensive experience in addressing the challenges of refugee and migrant health. In 2016 the Regional Committee for Europe at its 66th session adopted a regional strategy and action plan for refugee and migrant health (4), and the Regional Committee for the Americas at its 68th session

¹ Contained in document EB144/27 (1). For purposes of clarity, this global action plan on the health of refugees and migrants is voluntary; its acceptance by the Health Assembly would not change the voluntary nature of the plan. The plan is intended solely for the Secretariat and will not have any financial implications for Member States. The Secretariat will provide support to Member States only upon request and in accordance with national legislation and country contexts.

² Reports on situation analysis and practices in addressing the health needs of refugees and migrants.

(55th Directing Council) adopted a resolution on health of migrants (5). Regional migration and health plans as well as technical assessment tools are being developed in other regions, such as the African Region³ and the Eastern Mediterranean Region.

6. To contribute to the achievement of the vision of the 2030 Agenda for Sustainable Development, the framework of priorities and guiding principles to promote the health of refugees and migrants takes into consideration the New York Declaration for Refugees and Migrants, while acknowledging specific national approaches with respect to other instruments.⁴

7. In line with resolution WHA70.15, the objective of the proposed global action plan is to promote the health of refugees and migrants in collaboration with the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees, other international organizations and relevant stakeholders.

8. Although their treatment is governed by separate legal frameworks, refugees and migrants are entitled to the same universal human rights and fundamental freedoms as other people. Refugees and migrants also face many common challenges and share similar vulnerabilities (3). The Secretariat will focus on achieving universal health coverage and the highest attainable standard of health, as mandated in WHO's Constitution, for refugees, migrants and host populations within the context of WHO's Thirteenth General Programme of Work, 2019–2023 (10).

9. The plan uses the definition of "refugee" contained in the 1951 Convention relating to the Status of Refugees and its 1967 Protocol (*11*). There is no universally accepted definition of the term "migrant". Migrants may be granted a different legal status in the country of their stay, which may have different interpretations regarding entitlement and access to essential health care services within a given national legislation, yet under international law such access remains universal for all in line with the 2030 Agenda for Sustainable Development, in particular with Sustainable Development Goal 3 (Ensure healthy lives and promote well-being for all at all ages) (*12*).

³ There was momentum in the Regions towards durable solutions to forced displacement in Africa, specifically referred to in the 32nd Ordinary Session of the Assembly of the African Union (Addis Ababa, February 2019) *(6)* on the theme of the year 2019: the year of refugees, returnees and internally displaced persons.

⁴ Such as the Global Compact for Safe, Orderly and Regular Migration Objective 15 (provide access to basic services for migrants), action (e) (incorporate the health needs of migrants into national and local health care policies and plans) (7); the Global Compact on Refugees (section 2.3 on health) (8); and the 2017 report of the United Nations Secretary-General on making migration work for all (9).

Brief overview of the global situation

10. The number of international migrants has grown as a proportion of the global population (13). In 2017 international migrants constituted 3.4% of the global population, compared with 2.8% in 2000. During the period 2000–2017 the total number of international migrants rose from 173 million to 258 million, an increase of 49% (14).



11. The Office of the United Nations High Commissioner for Refugees reports that, globally, the number of forcibly displaced people, 68.5 million, is the highest level of human displacement; the figure includes 25.4 million refugees (*16*). There are also 10 million stateless people, who lack a nationality and access to basic rights such as education, health care, employment and freedom of movement.

At the end of 2022 there were • 108.4 million people worldwide forcibly displaced • 35.3 million refugees (16)

Health consequences and challenges

12. Many refugees and migrants lack access to health care services, including health promotion, mental health services (in particular those for post traumatic disorders, which affect many refugees and migrants), disease prevention, treatment and care, as well as financial protection.

13. Nationality should never be a basis for determining access to health care; legal status (often) determines the level of access, as appropriate within national insurance schemes and health systems, without revoking the principle of universal health coverage as set in international agreements. Refugees and migrants may, in some circumstances, fear detection, detention or deportation and may be subject to trafficking or slavery. Unaccompanied children are particularly vulnerable and need specific provisions.

14. Barriers to accessing health care services differ from country to country; they may include language and cultural differences, high costs, discrimination, administrative hurdles, inability to affiliate with local health-financing schemes, adverse living conditions, occupation or blockade of territories and lack of information about health entitlements. All these conditions make seeking care difficult. Additionally, these experiences can precipitate negative mental health outcomes.



15. Refugees and migrants may come from areas where communicable diseases are endemic. This does not, however, necessarily imply that they are an infectious risk to host and transit populations. They may rather be at risk of contracting communicable diseases, including foodborne and waterborne diseases, as a result of the perils of travelling and factors in the host country associated with poor living and working conditions, together with lack of access to essential health care services. Access to vaccination and continuity of care is more difficult for people on the move. Poor access to medicines and poor management of treatment may facilitate the development of antimicrobial resistance. Specific vulnerabilities to HIV infection and tuberculosis require specific integrated health care services for refugees and migrants.

16. Public health circumstances and obstacles that affect refugees and migrants are specific to both those populations and each phase of the migration and displacement cycle (namely, before and during departure, travel, arrival at destination and possible return). Refugees and migrants with existing chronic conditions and hereditary diseases may experience interruption in their care or episodic care, and they may move without medicines or health records.

17. The migration and displacement process may lead to food insecurity and nutritional problems, including malnutrition (both undernutrition and micronutrient deficiencies). The process also leads to disruption of infant and young child feeding practices and care, and women and children face constraints in accessing essential health care services⁵ because of insecurity, gender inequality, cultural discrimination and limited mobility. When food is in short supply, refugee and migrant women and girls in vulnerable situations are more likely than the host population to experience poor nutrition. Pregnant and lactating women are at particular risk of undernutrition owing to their increased physiological requirements.

⁵ Sustainable Development Goal 3, Target 3.8 (Achieve universal health coverage, including financial risk protection, access to quality essential health care services and access to safe, effective, quality and affordable essential medicines and vaccines for all) (*12*).

18. Migrant women and displaced women may have limited access to sexual and reproductive health care services⁶ and may face specific threats to their corresponding rights (18,19). Many refugee and migrant women do not take up antenatal care or face delays in receiving it because of payment barriers at hospitals, lack of referrals to gynaecologists or fears, including that of being brought to the attention of the authorities and a sense of shame (20). International migration results in differences in perinatal outcomes between migrant women and women born in receiving countries and between groups of migrants (21). Women are at particular risk of sexual and other forms of gender-based violence, abuse and trafficking. Unaccompanied children are particularly vulnerable and need provision of specific services and care.

19. Many migrants (and in some cases, refugees), particularly those who are low skilled or semi-skilled, work in lowpaid jobs that are dirty, dangerous and demanding. They often work for longer hours than host-country workers and in unsafe conditions, but are less inclined to complain and consequently have worse work-related health outcomes. This is especially the case for refugees and migrants in precarious employment in the informal economy.

20. Several elements link humanitarian crises with disruption of health care services. The health infrastructure may be damaged or destroyed. Health workers may be killed, injured, too distressed to work or displaced, or they may have fled. In crisis-affected environments, health facilities are subject to direct attacks, and health workers may be exposed to physical assault, threats and sexual and gender-based violence *(21)*.

Roles and responsibilities of international organizations and non state actors (22)

21. Within the United Nations, WHO has a constitutional function to act as the "directing and coordinating authority on international health work" (23).⁷ WHO has primary responsibility for promoting and achieving Health for All and universal health coverage within the context of the 2030 Agenda for Sustainable Development and its associated Goals, while leaving no one behind. Additionally, WHO is the health normative agency within the United Nations system; its Thirteenth General Programme of Work, 2019–2023, determines its strategic work to which this global action plan is aligned.

22. Implementing the global action plan will require the Secretariat to address and manage refugee and migrant health through strongly coordinated work at all levels and in close collaboration with Member States, the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees and other United Nations agencies and networks, as well as other international organizations and relevant stakeholders.

⁶ Sustainable Development Goal 3, Target 3.7 (By 2030 ensure universal access to sexual and reproductive health care services, including for family planning, information and education, and the integration of reproductive health into national strategies and programmes) and Sustainable Development Goal 5, Target 5.6 (Ensure universal access to sexual and reproductive health and reproductive rights (*12*), as agreed in accordance with the International Conference on Population and Development Programme of Action (*18*) and the Beijing Platform for Action (*19*) and the outcome documents of their review conferences.

⁷ Furthermore, the International Covenant on Economic, Social and Cultural Rights (1966), in Articles 2.2 and 12, recognizes the right of everyone to the enjoyment of the highest attainable standard of physical and mental health without discrimination of any kind as to race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status (24).

23. WHO has collaborated with the International Organization for Migration and the Office of the United Nations High Commissioner for Refugees on several processes to promote the health of refugees and migrants.⁸ In support of collaboration between organizations in the United Nations system, WHO is also a member of the recently established United Nations Network on Migration, for which the International Organization for Migration is the coordinator and secretariat, and whose mandate is to ensure effective United Nations system-wide support for implementation, including the capacity building mechanism, in response to the needs of Member States (27).

24. The International Organization for Migration is mandated by its Constitution to further the humane and orderly management of migration, while ensuring effective respect for the human rights of migrants in accordance with international law. It is also mandated to assist in meeting the operational challenges of migration, advancing the understanding of migration issues, encouraging social and economic development through migration, and upholding the human dignity and well-being of migrants. It considers health a core component of all migration or population mobility issues, topics or undertakings.

25. The United Nations General Assembly has mandated the Office of the United Nations High Commissioner for Refugees to provide international protection to refugees and to find durable solutions for their problems, including voluntary repatriation, local integration and voluntary resettlement in third countries. During periods of displacement, it also provides emergency assistance, including health care, as well as clean water, sanitation, shelter, non-food items and sometimes food. The General Assembly has adopted resolutions that have extended its mandate, giving it responsibilities for stateless persons and returnees. In specific situations, and further to a request from the Secretary General or a competent principal organ of the United Nations, the Office provides protection and assistance to internally displaced persons. It considers health to be a core component of refugee protection.

Scope

26. The goal of this global action plan is to assert health as an essential component of refugee assistance and good migration governance. The aim of the plan is to improve global health by addressing the health and wellbeing of refugees and migrants in an inclusive, comprehensive manner and as part of holistic efforts to respond to the health needs of the overall population in any given setting, including the coordination of international efforts to link health care for refugees and migrants to humanitarian programmes. It acknowledges that the entitlement of and access to health services by refugees and migrants vary by country and are determined by national law. Implementation of the plan, once adopted, will take account of specific country situations and be in accordance with national legislation, priorities and circumstances and international instruments on equal access to public health care services.

⁸ See, for example, the first and second global consultations on the health of migrants (2010 and 2017, respectively) (*25,26*) and resolution CD55. R13 (2016) of the PAHO Directing Council on health of migrants (*5*). Furthermore, on 31 January 2019 the International Organization for Migration and WHO signed a Memorandum of Understanding to provide a framework for cooperation and understanding, and to facilitate collaboration between the two Parties.

27. The plan reflects the urgent need for the health sector to deal more effectively with the impact of migration and displacement on health, wherever people have settled. It is fully aligned with the principles set forth and specific references made in WHO's Thirteenth General Programme of Work, 2019–2023.

Guiding principles

28. The guiding principles for implementation of the global action plan are set out in the framework of priorities and guiding principles to promote the health of refugees and migrants and build on existing instruments and resolutions,⁹ for example, the New York Declaration for Refugees and Migrants and resolution WHA70.15 on promoting the health of refugees and migrants, in which in particular the Health Assembly recalled the need for international cooperation to support countries hosting refugees, and recognizing the efforts of the countries hosting and receiving large populations of refugees and migrants.

29. In responding to the reality of refugee and migrant movements, the plan recommends the following priorities and options for action by the Secretariat in coordination and collaboration with the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees and other relevant partners. These are aligned with the cycle of the Thirteenth General Programme of Work, 2019–2023, and would be implemented in line with nationally expressed needs, national contexts, priorities, legal frameworks and financial situations, with no binding implications for individual Member States.

⁹ For ease of reference the principles are as follows: the right to the enjoyment of the highest attainable standard of physical and mental health; equality and nondiscrimination; equitable access to health services; people-centred, refugee-, migrant- and gender-sensitive health systems; non-restrictive health practices based on health conditions; whole-of-government and whole-of-society approaches; participation and social inclusion of refugees and migrants; and partnership and cooperation.

PRIORITIES OF THE GLOBAL ACTION PLAN

8

PRIORITY 1.

Promote the health of refugees and migrants through a mix of short-term and long-term public health interventions



Objectives

30. To promote the physical and mental health of refugees and migrants by strengthening health care services, as appropriate and acceptable to country contexts and financial situations and in line with their national priorities and legal frameworks and competence, ensuring that essential components, such as vaccination of children and adults and the provision of health promotion, disease prevention, timely diagnosis and treatment, rehabilitation and palliative services for acute, chronic and infectious diseases, injuries, mental and behavioural disorders, and sexual and reproductive health care services for women, are addressed.

- a. supporting enhanced coordination and collaboration in order to achieve the goal of universal health coverage and the principle of "leaving no one behind" and to develop emergency and humanitarian health responses based on humanitarian principles and the Sendai Framework for Disaster Risk Reduction 2015–2030 (28) and building on WHO's role as the lead agency for the Inter-Agency Standing Committee Global Health Cluster;
- b. supporting the preparation of public health responses to refugee and migrant arrivals, while continuing to meet the health needs of the existing migrant and refugee populations and of the receiving population, by ensuring that services for refugees and migrants are delivered through existing health systems to the largest possible extent;
- c. supporting: diagnostic capacity to detect, and responses to, communicable disease outbreaks, for instance through enhanced surveillance, strategic preparedness and administration of essential vaccines; and access to emergency health services and to medicines and medical products that are safe, effective, affordable, of high quality medicines and available to all all these activities within comprehensive national health policies and strategies that are aligned with international legal responsibilities and commitments related to the International Health Regulations (2005), with attention to appropriate antibiotic use and prevention of antimicrobial resistance;
- d. supporting the development of national guidance, models and standards that are designed to underpin the prevention and management of communicable and noncommunicable diseases and mental health conditions: by focusing on risk groups, such as women and girls, unaccompanied and accompanied children, adolescents and youth, older persons, persons with disabilities, those with chronic illnesses, including tuberculosis and HIV infection, survivors of human trafficking, torture, trauma or violence, including sexual and other forms of gender-based violence; by conducting or strengthening areas including situation assessments, screening, diagnostics, treatment and prevention of gender-based violence; and by addressing risk factors such as tobacco and alcohol use and poor nutrition.

PRIORITY 2.

Promote continuity and quality of essential health care, while developing, reinforcing and implementing occupational health and safety measures



Objectives

31. To improve the quality, acceptability, availability and accessibility of health care services, for instance by overcoming physical, financial, information, linguistic and other cultural barriers, with particular attention to services for chronic conditions and mental health, which are often inadequately addressed or followed up during the migration and displacement process, and by working to prevent occupational and work-related diseases and injuries among refugee and migrant workers and their families by improving the coverage, accessibility and quality of occupational and primary health care services and social protection systems, in accordance with Member States' national contexts, priorities and legal frameworks.¹⁰

- a. supporting the development of quality essential health care services, on a continuing and long-term basis, that
 are grounded in functioning processes of referral to appropriate secondary and tertiary care services and servicedelivery networks for refugees and migrants who require health care services, including access to continuing social
 and psychological care provision as needed;
- b. supporting cross-border dialogue and collaboration in order to improve the continuity and quality of care of refugees and migrants, in collaboration with the International Labour Organization, the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees and other relevant partners, and to create uniform protocols for assuring the continuity of care and tracking of patients, thereby reducing loss to follow-up due to the movement of people;
- c. supporting the development of national action plans and policies, and strengthening institutional capacities for promoting the health of refugee and migrant workers and their families at international forums and in instruments for collaboration and mechanisms of social protection, including the development of tools, policy options, indicators and information materials in line with the provisions of resolution WHA60.26 (2007) on worker's health: global action plan (29).

¹⁰ Promotion of the improvement of working conditions is one of the functions of the Organization under Article 2(i) of its Constitution (23). In resolution WHA60.26 (2007) on workers' health: global plan of action (29), the Health Assembly urged Member States to devise national policies and plans for implementation of the global plan of action on workers' health and to work towards full coverage of all workers, including inter alia migrant and subcontracted workers, with essential interventions and basic occupational health services for primary prevention of occupational and work-related diseases and injuries.

PRIORITY 3.

Advocate the mainstreaming of refugee and migrant health into global, regional and country agendas and the promotion of refugee-sensitive and migrant-sensitive health policies and legal and social protection; the health and well-being of refugee and migrant women, children and adolescents; gender equality and empowerment of refugee and migrant women and girls; and partnerships and intersectoral, intercountry and interagency coordination and collaboration mechanisms



Objectives

32. To help to meet the health needs of refugees and migrants by preventing and mitigating the impact of genderbased inequality in health and access to health services throughout the migration and displacement process by advocating refugees' and migrants' right to the highest attainable standard of physical and mental health, in accordance with international human rights obligations and corresponding relevant international and regional instruments, and by working to lower or remove physical, financial, information and discrimination barriers to accessing health care services in synergy with WHO's partners, including non-State actors.

- a. supporting the development of strategies, plans and actions designed to strengthen national capacity to meet refugee and migrant health needs and rights, by means that include multisectoral approaches with key stakeholders and facilitation of technical assistance, strategic partnerships and communication;
- b. supporting the development and implementation of evidence-based public health approaches and the building of health care capacity for service provision, affordable and non-discriminatory access and reduced communication barriers, and training health care providers in culturally-sensitive service delivery and provisions for persons with disabilities;
- supporting ways of ensuring the provision of health care services, aligned with national legislation, including in the areas of sexual and reproductive health and reproductive rights for women, maternal and child health care, prenatal and postnatal care, family planning and provision of access for children in any situation to specific and specialized care and psychological support;
- d. supporting the development of recommendations and tools for the governance, management and delivery of health care services that address epidemiological factors, cultural and linguistic barriers, and legal, administrative and financial impediments to access, with the involvement of refugee and migrant health workers;

- e. supporting the identification and strengthening of health care skills within refugee and migrant populations through training and certification, in keeping with national legislation, standards and evaluation;
- f. supporting existing and as appropriate new global refugee and migration coordination arrangements with Member States, the United Nations, the International Labour Organization, the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees, United Nations Network on Migration, other entities within the United Nations system, and organizations outside the United Nations system, including the International Red Cross and Red Crescent Movement, as well as other humanitarian and development actors, civil society and faith-based organizations;
- g. providing support for the strengthening of resource mobilization for flexible and multi-year funding to enable countries and communities to respond to the immediate, medium-term and long-term health needs of refugees and migrants in concert with actions to improve the health and well-being of receiving populations and communities and including the health needs of refugees and migrants in existing and new regional and global funding mechanisms;¹¹
- h. providing support for establishing or building on existing coordination mechanisms among countries that encourage and allow for exchange of information and implementation of joint actions that help to ensure the continuity of care;
- i. providing support for the development of intercountry surveillance tools and mechanisms for the exchange of data on the health of refugees and migrants and exchange of information on steps taken and methods used in collecting and analysing data disaggregated by age and gender to inform gender-responsive programmes and services;
- j. providing support to Member States for promoting optimal health, opportunities for improving health and achieving good health outcomes, especially for young people and women;
- k. providing support to strengthening the capacity and role of health providers in gender appropriate identification, management and referral of sexual and other forms of gender-based violence, such as genderbased discrimination, trafficking, torture and gender-based abuse, as well as in enhanced protection against and prevention of sexual violence and female genital mutilation and in the provision of care and support for the prevention and treatment of sexually transmitted infections and of acute malnutrition;
- I. providing support to the implementation of the 10 recommendations of the United Nations' High-Level Commission on Health Employment and Economic Growth (31), one of which explicitly calls for tackling gender concerns in the health reform process and the health labour market while assuring gender parity in the distribution of health workforces and the elimination of gender-based discrimination within the health workforce.

¹¹ The United Nations Network on Migration established the United Nations Migration Multi-Partner Trust Fund in May 2019 (30).

PRIORITY 4.

Enhance capacity to tackle the social determinants of health and to accelerate progress towards achieving the Sustainable Development Goals, including universal health coverage



Objectives

33. To ensure that the social determinants of refugees' and migrants' health are addressed through joint, coherent multisectoral actions in all public health policy responses based on all relevant Sustainable Development Goals, especially Goal 3 (Ensure healthy lives and promote well-being for all at all ages) and Goal 10 (Reduce inequality within and among countries), target 10.7 (Facilitate orderly, safe, and responsible migration and mobility of people, including through implementation of planned and well-managed migration policies).¹²

Options for the Secretariat in response to requests by Member States include:

- a. supporting, in collaboration with the International Labour Organization, the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees and other relevant partners, the implementation of guidance and assessment tools and the elaboration of country-specific fact sheets and standards in order to highlight and respond to social and economic factors relevant to refugee and migrant health, in the context of universal health coverage and the Sustainable Development Goals and based on partnerships and best practices;
- b. supporting the identification of relevant sectors and stakeholders that contribute to tackling social determinants of refugee and migrant health and to identifying specific areas for dialogue and joint actions on achieving universal health coverage;
- c. supporting the training of all personnel working with refugees and migrants on the social determinants of health and necessary policy responses and professional training for health workers, and ensuring that health planners and health care workers are offered support and knowledge-sharing in order to implement appropriate refugeeand migrant-sensitive health interventions that also provide affordable and equitable access to all people;
- d. strengthening the implementation of the WHO Global Code of Practice on the International Recruitment of Health Personnel (32), and reporting thereon.

¹² Also pertinent is Goal 2 (End hunger, achieve food security and improved nutrition and promote sustainable agriculture) (12).

PRIORITY 5.

Strengthen health monitoring and health information systems



34. To ensure that information and disaggregated data at global, regional and country levels are generated and that adequate, standardized, comparable records on the health of refugees and migrants are available to support policy-makers and decision-makers to develop more evidence-based policies, plans and interventions.

- a. supporting work with Member States to develop and implement surveillance of the health of refugees and migrants as part of overall national health surveillance, and issue progress reports that include health-related data on refugees and migrants, disease-risk distribution and risk reduction, in the context of the Sustainable Development Goals, in collaboration and coordination with the International Labour Organization, the International Organization for Migration and the Office of the United Nations High Commissioner for Refugees;
- b. supporting work with Member States to develop, at country and local levels, disaggregated data on the health of refugees and migrants, including health-seeking behaviour and access to and use of health care services;
- c. supporting the development, subject to national contexts and legal frameworks, of intercountry approaches to the generation of data and databases on health risks in countries of origin, transit and destination that can be shared, as well as portable health records and health cards, including the possibility of health cards for population groups in movement, thereby facilitating continuity of care.

PRIORITY 6.

Support measures to improve evidence-based health communication and to counter misperceptions about migrant and refugee health



Objectives

35. To provide accurate information and dispel fears and misperceptions among refugee, migrant and host populations about the health impacts of migration and displacement on refugee and migrant populations and on the health of local communities and health systems.

- a. supporting the provision of appropriate, factual, timely, culturally-sensitive, user-friendly information on the human rights and health needs of refugees and migrants in order to counter exclusionary acts, such as stigmatization and discrimination;
- b. supporting advocacy, mass media and public education within the health sector to build support and promote wide participation among government, the public, and other stakeholders;
- c. supporting the preparation of a global report on the status of refugee and migrant health, in collaboration with the International Labour Organization, the International Organization for Migration and the Office of the United Nations High Commissioner for Refugees;
- d. supporting the organization, with the International Labour Organization, the International Organization for Migration, the Office of the United Nations High Commissioner for Refugees and other key stakeholders, of a global conference on refugee and migrant health, including the role of the global action plan, which would complement and not duplicate existing forums.

Annex 1. WHA72(14) Promoting the health of refugees and migrants, Seventy-second World Health Assembly 2019

The Seventy-second World Health Assembly, having considered the report on promoting the health of refugees and migrants (33) decided:

- (1) to take note of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023;
- (2) to request the Director-General to report back on progress in the implementation of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023, including relevant information provided by Member States on a voluntary basis and United Nations agencies as appropriate, to the Seventy-fourth and Seventy-sixth World Health Assemblies.

Seventh plenary meeting, 28 May 2019 A72/VR/7

Annex 2.

WHA76.14 Extension of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 to 2030, Seventy-sixth World Health Assembly 2023

The Seventy-sixth World Health Assembly,

Having considered the consolidated report by the Director-General (34);

Recalling resolution WHA61.17 (2008) on the health of migrants, and resolution WHA70.15 (2017) and decision WHA72(14) (2019) on promoting the health of refugees and migrants, as well as the commitments made in the 2019 political declaration of the high-level meeting on universal health coverage (*35*), to ensure that no one is left behind;

Recognizing the role that the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 plays in advancing and coordinating WHO's work on refugee and migrant health, in line with the Thirteenth General Programme of Work, 2019–2025, and in collaboration with IOM, UNHCR and other relevant international organizations, including but not limited to UNFPA and UNICEF, and stakeholders, avoiding duplication;

Reaffirming the goals and objectives of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023, and recognizing its contribution and prioritization effort to improve global health equity by addressing the physical and mental health and well-being of refugees and migrants, as evidenced during the coronavirus disease (COVID-19) pandemic;

Noting the contribution of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 to meet the targets set in the Sustainable Development Goals, including those of Goals 3, 5 and 10, as well as the objectives of the Global Compact for Safe, Orderly and Regular Migration and the Global Compact on Refugees,

- 1. DECIDES to extend the time frame of the WHO global action plan on promoting the health of refugees and migrants, 2019–2023 from 2023 to 2030;
- 2. URGES Member States:
 - (1) to continue to address the health needs and multiple situations of vulnerability of migrants and refugees, in line with national contexts and priorities and in accordance with relevant international obligations and commitments;
 - (2) to strengthen the integration of refugee and migrant health in global, regional and national initiatives, in collaboration with donors and other relevant stakeholders and partnerships including health and migration forums, to accelerate progress towards Target 3.8 of the Sustainable Development Goals;
 - (3) to identify and share, through informal consultations to be convened by the Secretariat at least every two years, challenges, lessons learned and best practices related to the implementation of actions within the WHO global action plan on promoting the health of refugees and migrants, 2019–2030;

- 3. ENCOURAGES relevant stakeholders and networks to engage with Member States in the implementation of actions consistent with the WHO global action plan on promoting the health of refugees and migrants, 2019–2030;
- 4. REITERATES to the Director-General the importance of allocating the necessary resources to implement the WHO global action plan on promoting the health of refugees and migrants, 2019–2030;
- 5. REQUESTS the Director-General:
 - to continue implementing the WHO global action plan on promoting the health of refugees and migrants, 2019–2030;
 - (2) to continue to provide technical assistance, develop guidelines and promote knowledge sharing as well as collaboration and coordination within and among Member States, for the implementation of actions consistent with the WHO global action plan on promoting the health of refugees and migrants, 2019–2030;
 - (3) to promote the production of knowledge through surveillance and research and support efforts to translate the WHO global action plan on promoting the health of refugees and migrants, 2019–2030 into concrete capacity-building actions, with a focus on the specific health needs of refugees and migrants, while taking into account their situations of vulnerability;
 - (4) to submit a progress report to the Health Assembly in 2025, 2027 and 2029 on the implementation of this resolution and on the WHO global action plan on promoting the health of refugees and migrants, 2019–2030.

Ninth plenary meeting, 30 May 2023 A76/VR/9

References¹

- 1. Executive Board, 144th session, Provisional agenda item 6.4, 24 December 2018: promoting the health of refugees and migrants: draft global action plan, 2019–2023: report by the Director-General. Geneva: World Health Organization; 2018 (EB144/27; https://iris.who.int/handle/10665/327515).
- 2. Seventieth World Health Assembly, 31 May 2017: WHA70.15: Promoting the health of refugees and migrants. Geneva: World Health Organization; 2017 (https://iris.who.int/handle/10665/275698).
- 3. Seventy-first General Assembly, 19 September 2016: resolution 71/1: New York declaration for refugees and migrants. New York: United Nations; 2016 (https://undocs.org/a/res/71/1).
- 4. Sixty-sixth Regional Committee for Europe, Copenhagen, 12–15 September 2016: resolution EUR/RC66/R6: strategy and action plan for refugee and migrant health in the WHO European Region. Copenhagen: WHO Regional Office for Europe; 2016 (https://iris.who.int/handle/10665/338253).
- 5. PAHO resolution CD55.R13: health of migrants. Washington (DC): Pan American Health Organization; 2016 (https://iris.paho.org/handle/10665.2/31435?locale-attribute=en).
- 6. Key decisions of the 32nd Ordinary Session of the Assembly of the African Union (January 2019). Addis Ababa: African Union Secretariat; 2019 (https://au.int/en/pressreleases/20190212/key-decisions-32nd-ordinary-session-assembly-african-union-january-2019).
- 7. Seventy-third General Assembly, 19 December 2018: resolution 73/195: Global compact for safe, orderly and regular migration. New York: United Nations; 2018 (https://www.un.org/en/development/desa/ population/migration/generalassembly/docs/globalcompact/A_RES_73_195.pdf).
- 8. Global compact on refugees. Geneva: United Nations High Commissioner for Refugees; 2018 (https://www.unhcr.org/media/global-compact-refugees-booklet).
- Seventy-second General Assembly, 12 December 2017: making migration work for all: report of the Secretary-General. New York: United Nations; 2017 (A/72/643; https://refugeesmigrants.un.org/sites/default/files/ sg_report_en.pdf).
- 10. Seventy-first World Health Assembly, 25 May 2018: resolution WHA71.1: Thirteenth general programme of work, 2019–2023. Geneva: World Health Organization; 2018 (https://iris.who.int/handle/10665/279451).
- 11. Convention and protocol relating to the status of refugees. Geneva: United Nations High Commissioner for Refugees; 2010 (https://www.unhcr.org/media/convention-and-protocol-relating-status-refugees)
- 12. The 17 Goals [website]. New York: United Nations Department of Economic and Social Affairs, Sustainable Development; 2024 (https://sdgs.un.org/goals).
- 13. International migration report 2017. New York: United Nations Department of Economic and Social Affairs; 2017 (https://www.un.org/en/development/desa/population/migration/publications/migrationreport/ docs/MigrationReport2017_Highlights.pdf).
- 14. Population facts: December 2017 [online database]. New York: United Nations Department of Economic and Social Affairs; 2017 (http://www.un.org/en/development/desa/population/publications/pdf/popfacts/ PopFacts_2017-5.pdf).

¹ All references accessed on 12 May 2024.

- 15. International migrant stock 2020. In: International migrant stock [online database]. New York: United Nations Department of Economic and Social Affairs; 2021 (https://www.un.org/development/desa/pd/content/ international-migrant-stock). Licence: CC BY 3.0 IGO.
- 16. Figures at a glance [online database]. Geneva: United Nations High Commissioner for Refugees; 2024 (https://www.unhcr.org/uk/about-unhcr/who-we-are/figures-glance).
- 17. Statelessness in numbers 2020. London: Institute on Statelessness and Inclusion; 2020 (https://files.institutesi. org/ISI_statistics_analysis_2020.pdf).
- 18. International Conference on Population and Development Programme of Action. New York: United Nations Population Fund; 2014 (https://www.unfpa.org/publications/international-conference-population-anddevelopment-programme-action).
- 19. Beijing declaration and platform for action, Beijing +5 political declaration and outcome. New York: UN Women; 2015 (https://www.unwomen.org/en/digital-library/publications/2015/01/beijing-declaration).
- 20. Women on the move: migration, care work and health. Geneva: World Health Organization; 2017 (https://iris. who.int/handle/10665/259463). Licence: CC BY-NC-SA 3.0 IGO.
- 21. European perinatal health report: health and care of pregnant women and babies in Europe in 2010. Paris: EURO-PERISTAT; 2013 (https://europeristat.com/images/doc/EPHR2010_w_disclaimer.pdf).
- 22. Sixty-eighth World Health Assembly, 26 May 2015: resolution WHA68.9: Framework of engagement with non-State actors. Geneva: World Health Organization; 2015 (https://iris.who.int/handle/10665/253238).
- 23. Constitution of the World Health Organization. New York: United Nations; 1946 (https://apps.who.int/gb/bd/ PDF/bd47/EN/constitution-en.pdf).
- 24. Twenty-first General Assembly, 16 December 1966: resolution 2200A (XXI): International covenant on economic, social and cultural rights. New York: United Nations; 1966 (https://www.ohchr.org/sites/ default/files/cescr.pdf).
- 25. Health of migrants: the way forward. Report of a global consultation, Madrid, Spain, 3–5 March 2010. Geneva: World Health Organization; 2011 (https://apps.who.int/iris/handle/10665/44336)
- 26. Health of migrants: resetting the agenda. Report of the 2nd Global Consultation, Colombo, Sri Lanka, 21–23 February 2017. Geneva: International Organization for Migration; 2017 (https://publications.iom. int/system/files/pdf/gc2_srilanka_report_2017.pdf).
- 27. United Nations Network on Migration [website]. Geneva: United Nations Network on Migration; 2024 (https://migrationnetwork.un.org).
- 28. Sendai framework for disaster risk reduction 2015–2030. New York: United Nations; 2015 (https://www.undrr. org/publication/sendai-framework-disaster-risk-reduction-2015-2030).
- 29. Sixtieth World Health Assembly, 23 May 2007: resolution WHA60.26: Workers' health: draft global plan of action. Geneva:World Health Organization; 2007 (https://iris.who.int/handle/10665/22603).
- 30. United Nations Migration Multi-Partner Trust Fund [website]. Geneva: United Nations Network on Migration 2024 (https://mptf.undp.org/fund/mig00).
- 31. Working for health and growth: investing in the health workforce. Geneva: World Health Organization; 2016 (https://www.who.int/iris/handle/10665/250047).

- 32. Sixty-third World Health Assembly, 21 May 2010: resolution WHA63.16: WHO global code of practice on the international recruitment of health personnel. Geneva: World Health Organization; 2010 (https://iris.who.int/handle/10665/3090).
- 33. Seventy-second World Health Assembly, 23 May 2019: Promoting the health of refugees and migrants: draft global action plan, 2019–2023: Report by the Director-General. Geneva: World Health Organization; 2019 (A72/25 Rev.1; https://iris.who.int/handle/10665/328690).
- 34. Seventy-sixth World Health Assembly, 5 May 2023: Consolidated report by the Director-General. Geneva: World Health Organization; 2023 (A76/7 Rev.1; https://apps.who.int/gb/ebwha/pdf_files/WHA76/A76_7Rev1-en.pdf).
- 35. Seventy-fourth General Assembly, 18 October 2019: resolution 74/2: political declaration of the High-level Plenary Meeting on Universal Health Coverage. New York: United Nations; 2019 (https://digitallibrary. un.org/record/3833350?ln=en&v=pdf).

WHO's Department of Health and Migration World Health Organization | 20, avenue Appia, 1211 Geneva 27, Switzerland healthmigration@who.int

