

Disability Inclusion Task Team

Tips on disability-inclusive emergency response

(Earthquake)

General tips:

- 1- Make sure to assign a staff member to be the focal point to support persons with disabilities in every location/project. (The focal point should know the evacuation procedures).
- 2- The focal point should coordinate the evacuation and support persons with disabilities in case of an evacuation/emergency.
- 3- Communicate clearly verbally and through other communication channels who the focal point is and support options available.
- 4- Make sure persons with disabilities/older persons are prioritized during evacuation.
- 5- Always inform everyone about the availability of specific services -remember that not all disabilities are visible.
- 6- Don't make assumptions about the needs and priorities of persons with disabilities Always ask them.
- 7- Make sure persons with disabilities/older persons are regularly updated and informed about the situation using different communication methods.
- 8- Look at the place/environment and think about other barriers persons with disabilities might face and address them.
- 9- Make sure that persons with disabilities, older persons, and those with sever medical conditions are identified when registering new arrivals or when doing door-to-door registration.

In collective shelters:

- 1. Set a priority queue for persons with disabilities and inform everyone arriving about it verbally and through other communication channels (e.g., signs).
- 2. Make sure you register shelters/tents of families having members with disabilities /older persons and consider door-to-door distribution.
- 3. Allocate families having persons with disabilities/older persons near emergency exists.
- 4. If toilet facilities are not accessible, consider distributing commodes/toilet chairs to persons with disabilities/older persons (those with physical difficulties). Consider installing portable ramps where possible.
- 5. Give a verbal and descriptive orientation of the facility/space to persons with visual disabilities, including toilet facilities, distribution points, and emergency exits. Draw a map if helpful.



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- 6. Times and venues of other distributions should be communicated clearly and in accessible formats.
- 7. Ideally, consult with persons with disabilities about the kits being distributed and their usefulness to persons with disabilities. If not possible, ask persons with disabilities/caregivers if the kits being distributed need any adaptation.
- 8. Make sure families having members with disabilities/older persons get extra winterization items.